



Sidebarr Technologies believes in our products and services and holds ourselves to the highest standards. We truly care about your business as much as you do, which is why we offer the BEST most reliable support! Our goal is to keep your systems operational and secure so that you can focus on your growing business.

- Server Optimization
- Desktop Optimization
- Annual Technology Reviews
- Patch Management
- Hardware/Software Reports
- Track Issues Through Resolutions
- Ransomware
- Network Access Support
- Antivirus Software
- System and Budgetary Planning
- Remote Support
- Hardware/Software Support
- Windows Event Log Monitoring
- Server/Network Maintenance
- User Account Management
- Asset and Inventory Tracking

With our managed IT services program, you will have little to no wait time once the call or ticket is created. Our first line of dedicated remote support staff will immediately work to resolve your issues. If they are unable to do so quickly and efficiently, the call or request will be escalated to our senior level techs. If the senior techs decide it is best for us to initiate an on-site service call, we will then schedule an appointment with our on-site service coordinator. No matter how complex the issue, we will resolve it!

Sidebarr's managed services program allows us to work on your network and devices remotely and proactively. We ensure that patches are being resolved, any issues are quickly fixed, and backups are being checked. We are notified immediately of any equipment or software failure so you do not have to waste valuable time trying to call us when there is a problem. Most importantly, with our managed service program we will be able to be proactive and ensure reliability and security on your equipment and network!

How much money is your company wasting when one computer goes down? When your server goes down? When your entire network is down? Save money, time and headaches when you sign up with our managed services program. Our goal is to keep your systems operational and secure so that you can focus on your growing business!



**PROPOSAL FOR  
618 CREATIVE**

DESCRIPTION	QUANTITY	UNIT PRICE	TOTAL
COMPUTER	10	\$70	\$700
SERVER/FIREWALL	1	\$100	\$100
BACKUP (per agent)	1	\$100	\$100
MS 365	10	\$12.50	\$125

SUBTOTAL	\$1025
SALES TAX	N/A
MONTHLY TOTAL	\$1025
ONETIME SETUP FEE	\$630

- Equipment, CCTV, cell phones, and credit card processing are not included in this agreement. Pricing is available upon request.
- Silver package includes monitoring software, monitoring network, windows patch management, and remote support labor, as well as the software defined above. It does not include onsite support or project work.
- Silver package includes antivirus software and ransomware.
- Includes onsite and cloud backup of entire server and remote disaster recovery plan.
- Installation of equipment, software, and other devices will be billed at your discounted rate.
- Discount rate of \$90 an hour for any onsite support or project work. Normal rates start at \$129 an hour
- Rates increase for after-hours and emergencies.
- Installation of Software and Onboarding client is billed a one-time fee \$150 - upon acceptance. This is in addition to your monthly contract.
- Installation of MS 365 and Email: one-time set-up fee of \$180 and \$30 per e-mail
- 10% discount on Equipment Purchases made through Sidebarr Technologies.
- Quarterly Scheduled Business Reviews with Key Personnel.



DESCRIPTION	BRONZE	SILVER	GOLD
Antivirus Software	X	X	X
Ransomware	X	X	X
Onsite/Cloud Backup	X	X	X
10% Discount on Equipment	X	X	X
Quarterly I.T. Review	X	X	X
vCIO	X	X	X
Remote Support		X	X
Discount Labor		X	X
Onsite Support			X

**ADD-ONS:** Microsoft 365 Basic, Microsoft 365 Standard, Microsoft 365 Premium, Datto (E-mail Backup), Azure (E-mail Encryption), Spam Filtering, CCTV, Cell Phone/Tablet

DESCRIPTION	QUANTITY	BRONZE	SILVER	GOLD
Computers/each		\$35	\$70	\$100
Servers/each		\$35	\$70	\$100
Firewall/each		INCLUDED	INCLUDED	INCLUDED
Backup/each		\$100	\$100	\$100
Microsoft 365 Basic		\$5	\$5	\$5
Microsoft 365 Standard		\$12.50	\$12.50	\$12.50
Microsoft 365 Premium		\$20	\$20	\$20
Datto (E-mail Backup)				
Azure (E-mail Encryption)				
Spam Filtering				
CCTV				
Cell Phone/Tablet				

## MONTHLY TOTAL



**SIDEBARR  
TECH**

# MANAGED SERVICES PROGRAM

Sidebarr Technologies, Inc., is an Illinois' corporation based in Waterloo, IL., engaged in the supply, configuration, management, and service of computer information technology networks and systems. Sidebarr Technologies has been in the technology business since 2009. Our principal owners have been engaged in the industry Information Technology for over 30 years.

Sidebarr Technologies has numerous industry partnerships, including, but not limited, to the following: Dell, HP, Cisco, Lenovo, Microsoft, Google, Sonic Wall, Ruckus, and Asterisk, along with many others. We have extensive experience in the Information Technology environment.

SIDEBARR Technologies provides secure information technology solutions that help customers meet their business goals and reduce the risk of IT failures. By outsourcing the management, maintenance and support of your business IT to Sidebarr Technologies, you can finally take the stress out of using the technology your business counts on every day. With a customized IT solution from our team of experts, you'll finally begin to think of your technology as a strategic investment, rather than a constant drain on your time and resources.

We understand technology, risk assessment, and their value to business. Our company is built on the premise that confidentiality, integrity, and availability of information is vital to any business.

Our varied business backgrounds affect everything that we do - from being conscious of budgets, timelines and other special security concerns, to integrating the best ideas and practices from multiple industries.

At Sidebarr Technologies, your success is our success. That's why we strive to maintain loyal, long-term relationships with the businesses that rely on us for greater efficiency, productivity, and profitability.



## PROPOSAL FOR 618 CREATIVE

DESCRIPTION	QUANTITY	UNIT PRICE	TOTAL
COMPUTER	10	\$100	\$1,000
SERVER/FIREWALL	1	\$100	\$100
BACKUP (per agent)	1	\$100	\$100
MS 365	10	\$12.50	\$125

SUBTOTAL	\$1,325
SALES TAX	N/A
MONTHLY TOTAL	\$1,325
ONETIME SETUP FEE	\$400

- Equipment, printer, copier, CCTV, cell phones, POS systems are not included in this agreement. Pricing is available upon request.
- Gold package includes monitoring software, monitoring network, windows patch management, remote support, and onsite support, as well as the software defined above. It does not include any project work.
- Gold package includes antivirus software and ransomware.
- Includes onsite and cloud backup of entire server and remote/onsite disaster recovery.
- Installation of new equipment, software, and other devices will be billed at your discounted rate.
- Discounted rate of \$90/hour for any project work. Normal rates start at \$129/hour.
- Rates increase after-hours and for emergencies.
- Installation of Software and Onboarding client is included in the Gold Agreement.
- Installation of MS 365 and E-mail: one-time fee of \$150 setup and \$25 per e-mail.
- 10% discount on Equipment Purchases made through Sidebarr Technologies.
- Free install on any computer replacement. Server and firewall replacement billed at the discounted rate.
- Quarterly Scheduled Business Reviews with Key Personnel.



## PROPOSAL FOR 618 CREATIVE

DESCRIPTION	QUANTITY	UNIT PRICE	TOTAL
COMPUTER	10	\$35	\$350
SERVER/FIREWALL	1	\$35	\$35
BACKUP (per agent)	1	\$100	\$100
MS 365	10	\$12.50	\$125

SUBTOTAL	\$610
SALES TAX	N/A
MONTHLY TOTAL	\$485
ONETIME SETUP FEE	\$925

- Equipment, printer, copier, CCTV, cell phones and POS systems are not included in this agreement. Pricing is available upon request.
- Bronze package includes monitoring software, monitoring network, and windows patch management, as well as the software defined above. It does not include any remote support, onsite support or project work.
- Bronze package includes antivirus software and ransomware.
- Includes onsite and cloud backup of the entire server. No disaster recovery plan.
- Installation of equipment, software, and other devices will be billed at our regular rates.
- Our normal rates start at \$129/hour. Rates increase for after-hours and emergencies.
- Installation of Managed Software and Onboarding client is billed a one-time fee of \$300 - upon acceptance. This is in addition to your monthly contract.
- Installation of MS 365 and E-mail: one-time setup fee of \$250 and \$37.50 per e-mail.
- 10% discount on Equipment Purchases made through Sidebarr Technologies
- Quarterly Scheduled Business Reviews with Key Personnel